



Greater Farmland
Civic Association Meeting
May 26, 2021

AltaGas

 **WGL**

 **SEMCOENERGY**


Washington Gas Introductions

PARTICIPANT

Community Affairs

Daminique Branch, Maryland Community Outreach Manager

Washington Gas Demographics

- Has served the Washington, D.C. Metropolitan area for more than 170 years
- Mission:
“To deliver clean and efficient natural gas safely, reliably and at a reasonable cost”
- Over 1 Million Customers in the District of Columbia, Maryland and Virginia
- Approximately 508,000 Meters in Maryland, with nearly 241,000 in Montgomery County

Safety Is Our Number 1 Priority

Washington Gas reminds customers and the general public that if they smell natural gas, or if they have an emergency involving natural gas, to leave the area immediately and call 911 or the Washington Gas Leak Line at:

844-WASHGAS (844-927-4427)

Using Natural Gas Safely

- Natural Gas is non-toxic, colorless, odorless and combustible
- Mercaptan is added as an unpleasant odorant to help detect leaking natural gas
- You are an important part of our safety program
- Remember the 3 R's:

Recognize, React, and Respond!



How We Maintain A Safe And Reliable System


- Emergency response on a 24/7 basis to investigate and make safe all odor complaints
- Periodic Leak Survey (every 3 years) – 100% check of all facilities for leakage
- Distribution Integrity Management Program (DIMP)- enhance safety by identifying and reducing gas distribution pipeline integrity risks
- Annual Replacement Programs – proactive replacements based on system analysis of leak and maintenance history as well as other factors
- All maintenance work is scheduled in accordance with industry standards depending on the nature of the leak and are based on hazards to persons, life, or property
- These repair standards are in place to serve the safety of our communities

How We Respond To Leaks

- Identification of leaks originate through annual survey inspections or are reported by the general public
- Every gas odor complaint made by the public is promptly investigated
- The correct remediation technique is determined by the leak investigation and the nature of the leak
- All repair work is scheduled in compliance with federal guidelines

Door Hanger

**NOTICE OF NATURAL GAS ODOR
CALL & LEAK REPAIR SERVICE**

 **Washington Gas**
A WGL Company

Washington Gas responded to a report of a possible natural gas odor today at your house in your neighborhood to investigate the source of the odor and to ensure that the area is safe.

We were able to:

- Find the leak and repair it
- Find a minor leak, ensure the area is safe, and schedule it to be repaired at a later date
- Determine that there was not a leak
- Make a temporary repair and will schedule follow up work to make a permanent repair and finish restoration at a later date
- Perform scheduled, routine maintenance work in your area that was not related to a reported gas odor call or leak

Safety is our number one priority. If you think you smell natural gas, call **911** and then call the **Washington Gas Leak Line** at **703-750-1400** or **1-800-752-7520**. When the smell of natural gas is reported, Washington Gas dispatches trained and qualified technicians **24** hours a day, **7** days a week to investigate every gas odor complaint and will not leave the site until the area is deemed safe.

We apologize for any inconvenience and thank you for being a valued Washington Gas customer.

Crew #: _____ Date ____/____/____
Technician: _____ Time _____ AM PM
Work Request #: _____

washingtongas.com
Customer Service: 703-750-1000
Natural Gas Leaks/Emergencies: 911 or 703-750-1400

Future Activity

- Throughout the country, utilities are seeking accelerated replacement of aging infrastructure
- Maryland has joined the majority of states with accelerated replacement programs by creating a law, called Maryland STRIDE, which allows for proactive accelerated replacement of aging infrastructure
- Washington Gas is proactively replacing its aging infrastructure in accordance with its accelerated programs in the District of Columbia, Maryland, and Virginia
- For more information please visit our website:
<https://www.washingtongas.com/safety-education/safety/pipe-replacement-projects/md-stride>

Natural Gas - Infrastructure 101



- 1. Main Line
- 2. Service Line
- 3. Meter Build-up

Project Overview – Scope of Work

- Replacement of Vintage Mechanical Coupled (VMC) main pipelines in accordance with Program 3 of the Maryland STRIDE Initiative
- Replacement of service lines with the exception of Post-1975 plastic (yellow plastic)

Current Work:

- **BCA 297849** - 1085' of main replacement on Tildenwood Dr from Old Stage Rd to Tildenwood Ln
- 19 customers will be directly affected by this project.

Full Length Replacement of Service (16)

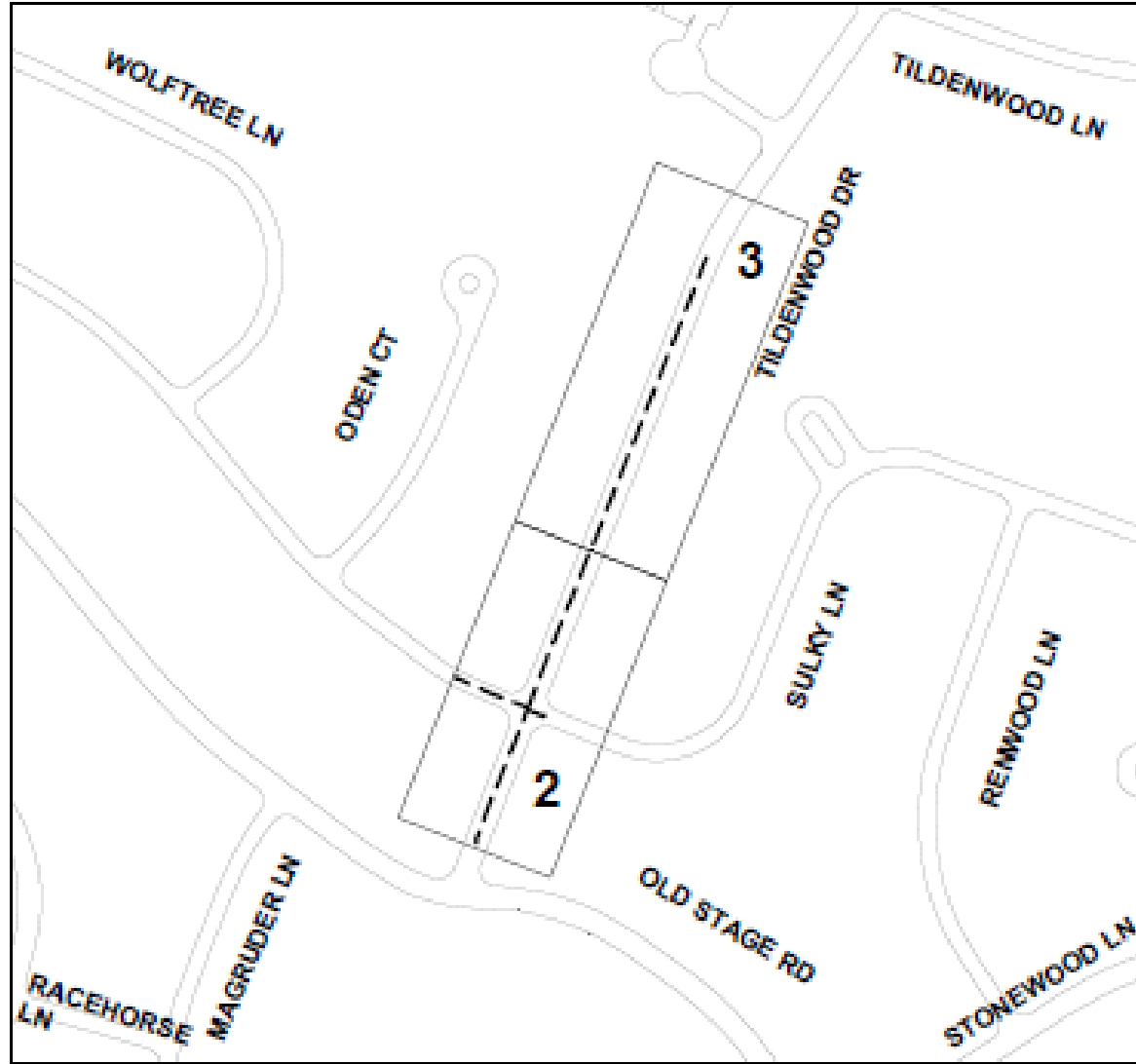
Transfer of Service (2)

- Proposed Schedule of Work: May 2021 – October 2021 (with paving restoration up until the end of the year)

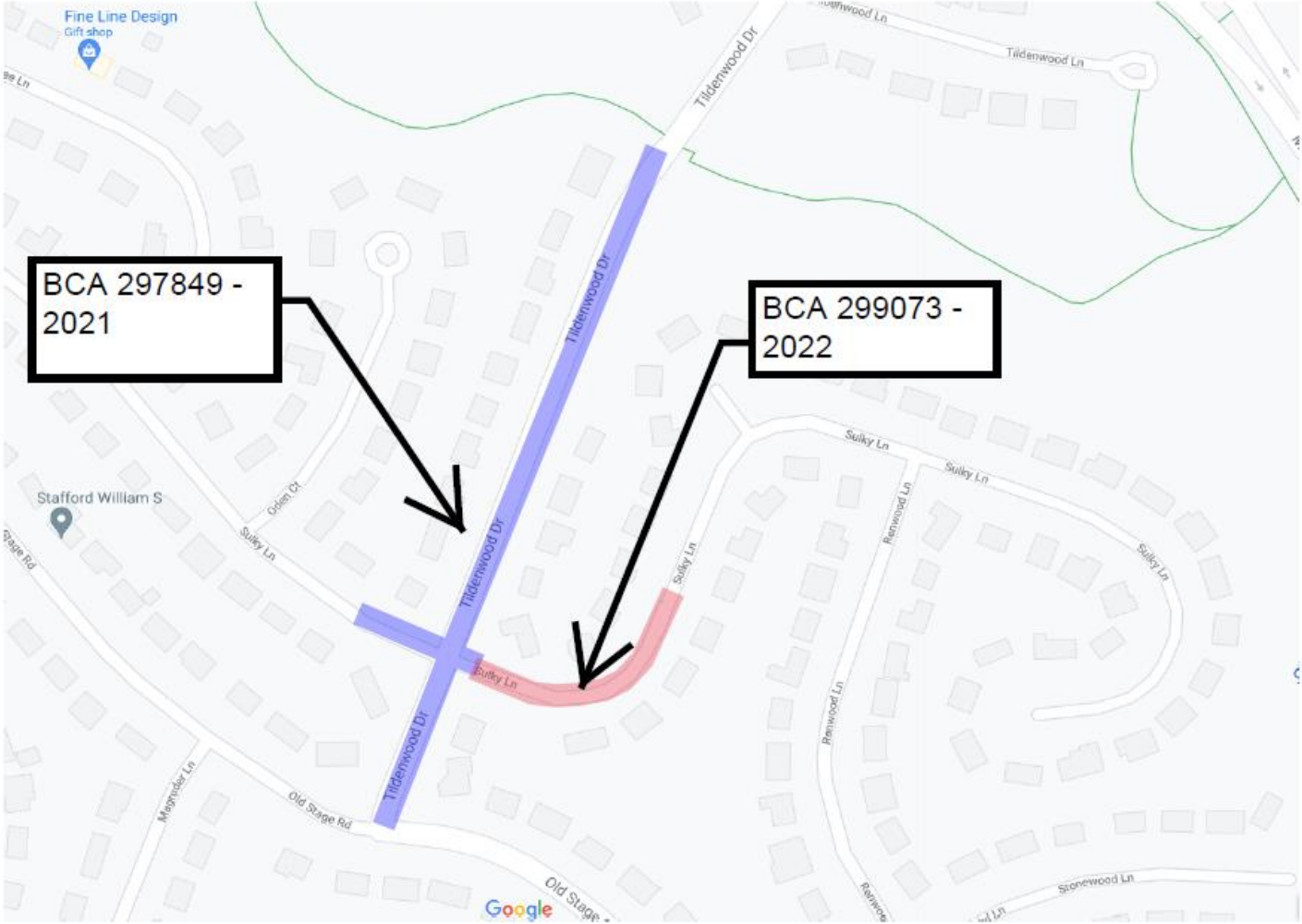
Future Work for 2022 – no dates scheduled yet as project is still in the design stages:

- **BCA 299073** - 483' of main replacement on Sulky Ln west of Tildenwood Dr

Project Area Map – Tildenwood Dr from Old Stage Rd to Tildenwood Ln



Project Area Map – Sulky Ln west of Tildenwood Dr



Construction Overview

Construction Method

- Project involves direct burying new main and replacing associated services

Construction Process

- Installation and activation of new gas main in roadway or behind curb in ROW
- Temporarily shut off gas during replacement or changeover of service
- Inside meters will be moved outside
- Relighting of gas appliances will be done after the service replacement is completed

Restoration

- Private property and yards will be restored as close to their original state as possible
- Road restoration will occur in sections as construction is completed
- Temporary restoration (cold patch or hot mix)
- Permanent restoration

Construction Overview



Construction Overview



Customer Experience



- Customer Notification Letter to include current COVID Guidelines
- Miss Utility Markings
- No parking signs (several days in advance of construction)
- Main installation behind curb or in roadway
- Coordinator schedules service replacement
- Gas service interruption
- Relight technician scheduled for that evening
- Private property restoration (one week)
- Permanent road restoration



System Replacement
Utility Operations
5501 Inwood Road
Springfield, Virginia 22151

November 1, 2014

Dear Valued Customer:

In our ongoing effort to provide you with safe and reliable natural gas service, Washington Gas will begin construction to replace gas main and service lines in your neighborhood in the near future. This project is part of an accelerated system replacement program called APRP (Accelerated Pipeline Replacement Plan). This important program was approved by the Maryland Public Service Commission and is part of our routine pipe replacement work. Through the APRP program certain portions of our natural gas infrastructure will be replaced in the coming year.

We have scheduled the replacement work on your street to take place over the next several weeks, and we will be working to complete the work as quickly as possible. However, construction schedules may be affected by weather and other unforeseen circumstances. Construction on or in front of individual properties will vary from a few days to longer periods, depending on conditions.

At some point during the replacement work, your gas service will need to be turned off for several hours while the construction crew replaces the gas line to your home. Our contractor, Infracore, Inc., will answer any questions you may have and contact you to set up a date to replace your service line. It may be necessary for you to be home to perform this work, particularly if our meter set is inside of your home. If we do need access to your home, the on-site Infracore, Inc. representative will contact you in advance to coordinate this work. If your gas meter is outside of your home the replacement of your gas service line does not require you to be at home. However, we will need access at some point to turn your gas back on and to relight your appliance(s). If you are not at home when the Infracore, Inc. construction crew has completed their work, a card will be left with information and a telephone number you will need to call to have your service restored and your appliances relit.

We will do our best to minimize disruptions to your neighborhood. In most cases, we will be performing work only during daylight hours. While the work is in progress, our work crews will make temporary repairs to the roadway and sidewalk and will restore your property to an as-found condition. Permanent repairs will be made as soon as possible after all work is completed and will comply with local regulations. Additionally, if lane closures or parking restrictions are required, traffic will be managed through an approved Traffic Control Plan.

For more information regarding the APRP in Maryland, visit washingtongas.com. Should you have questions or need additional information regarding our pipeline replacement activities in your neighborhood or on your property, please do not hesitate to contact one of the project team leaders listed below, Monday through Friday, from 7:30 a.m. to 4:00 p.m.

REFERENCE# BCA# 211980

Bill Speak Washington Gas Construction Supervisor 202-624-6372 (Office)	Erin Wenzel Infracore Inc. General Foreman 703-635-5854 (Mobile)
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Sincerely,

Brendan Gamble
Washington Gas
Construction Manager
(202) 624-6439

Point of Contact

Daminique Branch, Maryland Community Outreach Manager

dbranch@washgas.com

703-350-5290

THANK YOU
QUESTIONS?